



Privacy Statement

This privacy statement sets out how Angels Community Group uses and protects any information that you give us when you use our website.

Angels Community Group is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

What we collect

We may collect the following information:

- name and job title
- contact information including email address
- demographic information such as postcode, preferences and interests
- other information relevant to customer surveys and/or offers

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular, for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail.
- We may use the information to customise our website according to your interests.
- We will never sell your information.

Controlling your personal information

When we collect your personal information, we will:

- only ask you for as much information as we need for our purposes
- do so by legal and fair means
- tell you why we want to collect your information, what we will use it for, and, if we give it to anyone else, who they are
- only disclose your personal information if authorised by law, or if we believe it is reasonably necessary to enforce the law
- not intrude more than we need to into your private life.



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Storing your personal information

When storing your personal information, we will:

- keep it in a safe place and secure it from unauthorised access, use, modification, disclosure or other misuse
- make sure you can easily find out what personal information we have of yours, what it is being used for and how you can apply to see it
- in most cases, let you see it or correct it when you ask.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyze data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may contain links to enable you to visit other websites of interest easily. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Changes

Angels Community Group may change this statement from time to time by updating the content. You should check this page periodically to ensure that you agree with any changes.

Authorisation: Angels Community Group - Executive Officer (Operations)

Effective from 19 September 2017